T··Mobile.

Dear EDWARD HASBROUCK,

Thank you for your inquiry. We are pleased to provide you with the following details in response to your request for information about our data practices and access to the personal data we collect about you. Based on the information you submitted along with your request, the following information generally applies to you as a current T-Mobile customer, although variations may apply depending on the specific nature of your interactions with us and your specific use of our products and services.

For purposes of this disclosure, personal data includes "personal information" and similar terms as defined in applicable privacy laws.

In the preceding 12 months:

- We have collected personal information about you from the following sources:
 - Information you provide directly to T-Mobile
 - Information we collect automatically when you access or use our websites, products, and services
 - Our business partners and service providers
 - Other sources such as social media, online advertising companies, consumer data resellers, consumer reporting agencies, government entities, and through our use and combination of information to derive additional information about you. See our Privacy Policy for details.
- We have collected the following categories of personal information, as pre-defined by the California Consumer Privacy Act:
 - Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, internet protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers such as signature and physical characteristics;
 - Financial information, such as credit card or other payment information;

- Characteristics of protected classifications under state or federal law, such as age or gender;
- Commercial Information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies;
- Internet or electronic network activity information, information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement;
- Geolocation data;
- Audio, electronic, visual, thermal, olfactory, or similar information;
- Professional or employment related information;
- Education Information; and
- Inferences drawn to create a profile about a consumer reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

• We have collected personal data for the following purposes:

- To provide the products and services you request; to process your orders, payments, and account adjustments; to administer your account; to verify your identity, including to determine your eligibility for products and services; to provide technical support and customer service; to carry out advertising and marketing activities as well as to carry out contests, surveys, and sweepstakes; to understand your interests and preferences; to comply with legal obligations; and for other purposes which we describe in our Privacy Policy.
- We have shared personal data with the following categories of third parties:
 - Service providers that perform work on our behalf
 - The primary account holder, as applicable
 - Discounted pricing partners to verify your eligibility for certain rate plans
 - Identity verification and fraud prevention partners
 - Caller ID providers
 - Financial institutions
 - Third parties involved in legal process or protection matters, as applicable and described in our Privacy Policy
 - Other third parties at your direction

• We have shared the following categories of personal data (as pre-defined by the California Consumer Privacy Act) with the third parties listed above for our business purposes:

- Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, internet protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers such as signature and physical characteristics;
- Financial information, such as credit card or other payment information;
- Characteristics of protected classifications under state or federal law, such as age or gender;
- Commercial Information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies;
- Internet or electronic network activity information, information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement;
- Geolocation data;
- Audio, electronic, visual, thermal, olfactory, or similar information;
- Professional or employment related information;
- Education Information; and
- Inferences drawn to create a profile about a consumer reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

SALE OF DATA

Under the California Consumer Privacy Act, the term "sale" is very broad and encompasses any disclosure of information (including information that does not directly identify you but could be used to identify your device) to a third party where we receive something of value in return and the third party is not limited in their use of the information to solely providing a service to us. The definition is broad enough to include instances of sharing information including when you interact with third party cookie providers, integrations with third-party apps, and advertising technology companies.

For more information, you can read more about the meaning of "sell" for purposes of this disclosure and your ability to opt out of this practice in our Privacy Policy and in our Do Not Sell Article on our Privacy Center

- We have sold personal data for the following commercial purposes:
 - To facilitate certain online advertising activities commonly deployed by online and technology companies.
- We have sold the following categories of personal data to the following categories of third parties:
 - Category: Identifiers and internet and electronic network activity
 - Third Parties: Online advertising companies

A report with specific pieces of personal data we hold about you is attached. For your protection, we are not including full responses for sensitive personal data, such as your Social Security Number or credit card number, but the report will indicate when we hold such data. Similarly, we are not including other sensitive network or business records that may reflect the network activities for you or others using your account, such as websites visited, viewing history and location history. Certain billing related activity, such as calls made and received, may be available through your online account depending on your account type and relationship with the person responsible for the account.

For more information about how T-Mobile processes personal data, please read our Privacy Policy. As always, you can see and revise your account information at MyT-Mobile.com at any time.

If you have any questions or concerns, please contact us at privacy@t-mobile.com.

Thank you, T-Mobile Privacy Team

Attached: Personal Information Access Report

T··Mobile·

Personal Information Access Report

Source System ID: 204458 Request ID: 6178badc3803250014325169 Consumer Name: EDWARD HASBROUCK

Account/Line Details systemId: 204458 taskName: Marketing CORE Survey Program

Source System ID: 201289 Request ID: 6178badc3803250014325169 Consumer Name: EDWARD HASBROUCK

Account/Line Details

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber
pyGroupID: 337394871
CommunityID: Salem_2

pxInteractionID

ControlGroupValidityStart: pyStage: pyJourney: CustomerID: 4158240214 pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOfferLine pyCustomerSubSegment: pyChannel: CallCenter pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyDirection: Inbound pyPreviousComponent: For each Lines in .AccountDetails.Lines pyGroup: NoRecommendation pyPropensity BundleName: pyOutcome: Impression

pyReason:

pyApplicationVersion: 01.01.01

DeviceType: desktop

pyComponent: For each Lines in .AccountDetails.Lines

MktType:

pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer

ModelControlGroup:

pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID:

MktValue:

pxOutcomeTime: 20210721T212838.965 GMT pyBehaviour: Neutral WorkID: NBA

Cost

URI:

pyOriginalStrategy: CaptureInteractionHistory **pyApplication**: TMONBA

pxPriority

pyCustomerSegment:

ConversionInd:

pyInteraction: FetchCustomerData

UserAgent: Unknown

pyName: NoOfferLine

pyAssociatedID:

pyOrganization:

IsControlGroup

pyUnit:

pyResponse:

AtlasInteractionID: 862053229789320_careBSpond2-57UM-13871626902899609

ActivityID: 16269029182462-57UM-138732481658

pxOriginalRank: 1

RepID: BSpond

ActionContext: Line

ControlGroupValidityEnd:

pyCategory:

pyOriginalComponent: Setting Rank

pzADMInputSource: modelReferences

pxDecisionTime: 20210721T212838.777 GMT

pyLabel: No Offer Line

ChannelGroup:

pyStrategy: GetIHDataForCCPA

pyAssociationStrength

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber

pyGroupID: 337394871

ControlGroupValidityStart:

pxInteractionID

CommunityID: Salem_2 pyStage: pyJourney: CustomerID: 4158240214 pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOffer pyChannel: CallCenter pyCustomerSubSegment: pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyDirection: Inbound pyPreviousComponent: For each Lines in .AccountDetails.Lines pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason: pyApplicationVersion: 01.01.01 DeviceType: desktop MktType: pyComponent: For each Lines in .AccountDetails.Lines pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer ModelControlGroup: pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID:

MktValue:

pxOutcomeTime: 20210721T212838.965 GMT

pyBehaviour: Neutral

WorkID: NBA

Cost

URI:

pyOriginalStrategy: CaptureInteractionHistory

pyApplication: TMONBA

pxPriority

pyCustomerSegment: pyInteraction: FetchCustomerData ConversionInd: pyAssociatedID: pyName: NoOffer UserAgent: Unknown pyOrganization: **IsControlGroup** pyUnit: pyResponse: AtlasInteractionID: 862053229789320_careBSpond2-57UM-13871626902899609 ActivityID: 16269029182462-57UM-138732481658 pxOriginalRank: 2 RepID: BSpond ActionContext: Account pyCategory: ControlGroupValidityEnd: pyOriginalComponent: Setting Rank pzADMInputSource: modelReferences pxDecisionTime: 20210721T212838.777 GMT pyLabel: No Offer ChannelGroup:

pyAssociationStrength

pyStrategy: GetIHDataForCCPA

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber
pyGroupID: 337394871
ControlGroupValidityStart:
CommunityID: Salem_1

pxInteractionID

pyStage: pyJourney: CustomerID: 4158240214 pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOffer pyCustomerSubSegment: pyChannel: CallCenter pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyPreviousComponent: For each Lines in .AccountDetails.Lines pyDirection: Inbound pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason:

pyApplicationVersion: 01.01.01
DeviceType: desktop
MktType:
pyComponent: For each Lines in .AccountDetails.Lines
pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer

ModelControlGroup:

pxFactID

pyDivision:

AddLinePredictionScore

pyWorkID: pxOutcomeTime: 20210721T212102.058 GMT MktValue: pyBehaviour: Neutral WorkID: NBA URI:

Cost

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment:
pyInteraction: FetchCustomerData
ConversionInd:
pyName: NoOffer
UserAgent: Unknown
pyAssociatedID:

IsControlGroup

pyOrganization:
pyUnit:
pyResponse:
AtlasInteractionID: 345401648326302_careVCortez42-57UM-13871626902289742
ActivityID: 16269024611942-57UM-138783889847
pxOriginalRank: 2
RepID: VCortez4
ActionContext: Account
ControlGroupValidityEnd:
pyCategory:
pyOriginalComponent: Setting Rank
pzADMInputSource: modelReferences
pxDecisionTime: 20210721T212101.869 GMT
pyLabel: No Offer

ChannelGroup:

pyAssociationStrength

pyStrategy: GetIHDataForCCPA

ChurnPredictionScore

pySubjectType : TMO-Data-Subscriber
pyGroupID : 337394871
ControlGroupValidityStart:
CommunityID: Salem_1
pxInteractionID

pyStage:
pyJourney:
CustomerID: 4158240214
pxDecisionReference: 4158240214 1164036878480410911
ChannelSubGroup:
pxIdentifier: /Retention/NoRecommendation/NoOfferLine
pyCustomerSubSegment:
pyChannel: CallCenter
pyStep:
pySubjectID : 4158240214
<pre>pyTreatment: NoOffer_Call_Center_Treatment</pre>
pyDirection: Inbound
pyPreviousComponent: For each Lines in .AccountDetails.Lines
pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason: pyApplicationVersion: 01.01.01 pyComponent: For each Lines in .AccountDetails.Lines DeviceType: desktop MktType: pyOperator:

pyPartitionKey

pylssue: Retention

pyOriginalInteraction:

BundleHead

Category: No Offer

ModelControlGroup:

pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID:

pyBehaviour: Neutral pxOutcomeTime: 20210721T212102.058 GMT MktValue: WorkID: NBA

Cost

URI:

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment:

pyInteraction: FetchCustomerData
ConversionInd:
pyName: NoOfferLine
pyAssociatedID:
UserAgent: Unknown
IsControlGroup
pyOrganization:
pyUnit:
pyResponse:
AtlasInteractionID: 345401648326302_careVCortez42-57UM-13871626902289742
ActivityID: 16269024611942-57UM-138783889847
pxOriginalRank: 1
RepID: VCortez4
ActionContext: Line
ControlGroupValidityEnd:

pyCategory: pyOriginalComponent: Setting Rank pzADMInputSource: modelReferences pxDecisionTime: 20210721T212101.869 GMT pyLabel: No Offer Line ChannelGroup:

pyAssociationStrength

pyStrategy: GetIHDataForCCPA

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber

pyGroupID: 337394871

ControlGroupValidityStart:

CommunityID: Salem_1

pxInteractionID

pyStage: CustomerID: 4158240214 pyJourney: pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOfferLine pyCustomerSubSegment: pyChannel: CallCenter pyStep: pySubjectID: 4158240214

pyTreatment: NoOffer_Call_Center_Treatment
pyDirection: Inbound
pyPreviousComponent: For each Lines in .AccountDetails.Lines
pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason: pyApplicationVersion: 01.01.01 MktType: DeviceType: desktop pyComponent: For each Lines in .AccountDetails.Lines pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer

ModelControlGroup:

pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID: pxOutcomeTime: 20210721T194831.632 GMT pyBehaviour: Neutral MktValue: WorkID: NBA URI:

Cost

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment:
ConversionInd:
pyInteraction: FetchCustomerData
pyName : NoOfferLine
pyAssociatedID:
UserAgent: Unknown
pyOrganization:

IsControlGroup

pyUnit:

pyResponse:

AtlasInteractionID: 494667212203753_careTSander322-57UM-13871626896735171

ActivityID: 16268969107382-57UM-138741420818 pxOriginalRank: 1 RepID: TSander32 ActionContext: Line ControlGroupValidityEnd: pyCategory: pyOriginalComponent: Setting Rank pzADMInputSource: modelReferences pxDecisionTime: 20210721T194831.444 GMT pyLabel: No Offer Line ChannelGroup:

pyAssociationStrength

pyStrategy: GetIHDataForCCPA

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber
pyGroupID: 337394871

pxInteractionID

CommunityID: Salem_1 ControlGroupValidityStart: pyStage: CustomerID: 4158240214 pyJourney: pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup:

pxldentifier: /Retention/NoRecommendation/NoOffer
pyCustomerSubSegment:
pyChannel: CallCenter
pyStep:
pySubjectID: 4158240214
pyTreatment: NoOffer_Call_Center_Treatment
pyPreviousComponent: For each Lines in .AccountDetails.Lines
pyDirection: Inbound
pyGroup: NoRecommendation

pyPropensity
BundleName:

pyOutcome: Impression
pyReason:
pyApplicationVersion: 01.01.01
pyComponent: For each Lines in .AccountDetails.Lines
MktType:
DeviceType: desktop
pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer

ModelControlGroup:

pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID: pyBehaviour: Neutral pxOutcomeTime: 20210721T194831.632 GMT MktValue: WorkID: NBA URI:

Cost

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment: ConversionInd: pyInteraction: FetchCustomerData pyName: NoOffer UserAgent: Unknown pyAssociatedID: pyOrganization:

IsControlGroup

pyUnit:
pyResponse:
AtlasInteractionID: 494667212203753_careTSander322-57UM-13871626896735171
ActivityID: 16268969107382-57UM-138741420818
pxOriginalRank: 2
RepID: TSander32
ActionContext: Account
ControlGroupValidityEnd:
pyCategory:
pyOriginalComponent: Setting Rank
pzADMInputSource: modelReferences
pxDecisionTime: 20210721T194831.444 GMT
pyLabel: No Offer
ChannelGroup:

pyAssociationStrength

pyStrategy: GetIHDataForCCPA

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber
pyGroupID: 337394871

pxInteractionID

ControlGroupValidityStart:

CommunityID: Salem_1

pyStage: pyJourney: CustomerID: 4158240214 pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOfferLine pyChannel: CallCenter pyCustomerSubSegment: pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyPreviousComponent: For each Lines in .AccountDetails.Lines pyDirection: Inbound pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason: pyApplicationVersion: 01.01.01 DeviceType: desktop pyComponent: For each Lines in .AccountDetails.Lines MktType: pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer ModelControlGroup: pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID:

pxOutcomeTime: 20210721T183906.559 GMT

pyBehaviour: Neutral

MktValue:

WorkID: NBA

Cost

URI: pyOriginalStrategy: CaptureInteractionHistory pyApplication: TMONBA

pxPriority

pyCustomerSegment:

ConversionInd:

pyInteraction: FetchCustomerData

UserAgent: Unknown

pyName: NoOfferLine

pyAssociatedID:

pyOrganization:

IsControlGroup

pyUnit: pyResponse: AtlasInteractionID: 777697496271689_careVCortez42-57UM-13871626892655343 ActivityID: 16268927458932-57UM-138727517383 pxOriginalRank: 1 RepID: VCortez4 ActionContext: Line ControlGroupValidityEnd: pyCategory: pyOriginalComponent: Setting Rank pzADMInputSource: modelReferences pxDecisionTime: 20210721T183906.372 GMT pyLabel: No Offer Line ChannelGroup:

pyAssociationStrength

pyStrategy: GetIHDataForCCPA

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber

pyGroupID: 337394871

ControlGroupValidityStart:

CommunityID: Salem_1

pxInteractionID

pyStage: CustomerID: 4158240214 pyJourney: pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOffer pyCustomerSubSegment: pyChannel: CallCenter pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyDirection: Inbound pyPreviousComponent: For each Lines in .AccountDetails.Lines pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason: pyApplicationVersion: 01.01.01 DeviceType: desktop pyComponent: For each Lines in .AccountDetails.Lines MktType: pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer

ModelControlGroup:

pyDivision:

pxFactID

AddLinePredictionScore

pyWorkID: pyBehaviour: Neutral pxOutcomeTime: 20210721T183906.559 GMT MktValue:

WorkID: NBA

Cost

URI:

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment: pyInteraction: FetchCustomerData ConversionInd: pyName: NoOffer pyAssociatedID: UserAgent: Unknown pyOrganization: **IsControlGroup** pyUnit: pyResponse: AtlasInteractionID: 777697496271689_careVCortez42-57UM-13871626892655343 ActivityID: 16268927458932-57UM-138727517383 pxOriginalRank: 2 RepID: VCortez4 ActionContext: Account ControlGroupValidityEnd: pyCategory: pyOriginalComponent: Setting Rank pzADMInputSource: modelReferences pxDecisionTime: 20210721T183906.372 GMT pyLabel: No Offer ChannelGroup: pyStrategy: GetIHDataForCCPA

pyAssociationStrength

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber
pyGroupID: 337394871
CommunityID: Salem_1
ControlGroupValidityStart:

pxInteractionID

pyStage: CustomerID: 4158240214 pyJourney: pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOffer pyChannel: CallCenter pyCustomerSubSegment: pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyPreviousComponent: For each Lines in .AccountDetails.Lines pyDirection: Inbound pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason:

pyApplicationVersion: 01.01.01

pyComponent: For each Lines in .AccountDetails.Lines

MktType:

DeviceType: desktop

pyOperator:

pxRank

pyPartitionKey

pyOriginalInteraction:

pylssue: Retention

BundleHead

Category: No Offer

ModelControlGroup:

pxFactID

pyDivision:

AddLinePredictionScore

pyWorkID:

MktValue:

pxOutcomeTime: 20210721T182644.912 GMT

pyBehaviour: Neutral

WorkID: NBA

Cost

URI:

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment:
ConversionInd:
pyInteraction: FetchCustomerData
pyAssociatedID:
UserAgent: Unknown
pyName : NoOffer
IsControlGroup

pyOrganization:
pyUnit:
pyResponse:
AtlasInteractionID: 184232298879187_careKConnin12-57UM-13871626891978949
ActivityID: 16268920043092-57UM-138714491543
pxOriginalRank: 2
RepID: KConnin1
ActionContext: Account
pyCategory:
ControlGroupValidityEnd:
pyOriginalComponent: Setting Rank
pzADMInputSource: modelReferences
pxDecisionTime: 20210721T182644.716 GMT
pyLabel: No Offer
ChannelGroup:

pyStrategy: GetIHDataForCCPA

pyAssociationStrength

ChurnPredictionScore

pySubjectType: TMO-Data-Subscriber

pyGroupID: 337394871

CommunityID: Salem_1

ControlGroupValidityStart:

pxInteractionID

pyStage: CustomerID: 4158240214 pyJourney: pxDecisionReference: 4158240214 1164036878480410911 ChannelSubGroup: pxIdentifier: /Retention/NoRecommendation/NoOfferLine pyCustomerSubSegment: pyCustomerSubSegment: pyChannel: CallCenter pyStep: pySubjectID: 4158240214 pyTreatment: NoOffer_Call_Center_Treatment pyPreviousComponent: For each Lines in .AccountDetails.Lines pyDirection: Inbound pyGroup: NoRecommendation

pyPropensity

BundleName: pyOutcome: Impression pyReason: pyApplicationVersion: 01.01.01 pyComponent: For each Lines in .AccountDetails.Lines DeviceType: desktop MktType: pyOperator:

pxRank

pyPartitionKey

pylssue: Retention

pyOriginalInteraction:

BundleHead

Category: No Offer

ModelControlGroup:

pxFactID

pyDivision:

AddLinePredictionScore

pyWorkID:

pxOutcomeTime: 20210721T182644.912 GMT

MktValue: pyBehaviour: Neutral WorkID: NBA URI:

Cost

pyOriginalStrategy: CaptureInteractionHistory
pyApplication: TMONBA

pxPriority

pyCustomerSegment:
ConversionInd:
pyInteraction: FetchCustomerData
pyName: NoOfferLine
pyAssociatedID:
UserAgent: Unknown
pyOrganization:
IsControlGroup

pyUnit:
pyResponse:
AtlasInteractionID: 184232298879187_careKConnin12-57UM-13871626891978949
ActivityID: 16268920043092-57UM-138714491543
pxOriginalRank: 1
RepID: KConnin1
ActionContext: Line
pyCategory:
ControlGroupValidityEnd:

pyOriginalComponent: Setting Rank
pzADMInputSource: modelReferences
pxDecisionTime: 20210721T182644.716 GMT
pyLabel: No Offer Line
ChannelGroup:
pyStrategy: GetIHDataForCCPA

pyAssociationStrength

pySubjectType: TMO-Data-Account

IsControlGroup

Count

LastControlGroup

pySubjectID: 337394871

systemId: 201289

taskName: NBA Pega

Source System ID: 101822 Request Id: 6178badc3803250014325169 Consumer Name: EDWARD JOHN HASBROUCK

Account/Line Detail

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE

Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA

Primary Place of Use (PPU) Address Line 1: 1130 TREAT AVE Primary Place of Use (PPU) Address City: SAN FRANCISCO Primary Place of Use (PPU) Address State: CA systemId: 101822 taskName: IDW

Source System ID: 102530 Request ID: 6178badc3803250014325169

Consumer Name: edward hasbrouck

Account/Line Details

Phone: 415-824-0214 Name: Edward HASBROUCK Company: T-Mobile systemId: 102530 taskName: B2C Salesforce

Source System ID: 103007 Request ID: 6178badc3803250014325169 Consumer Name: EDWARD , HASBROUCK

Account/Line Details systemId: 103007 taskName: SMPD

Source System ID: 104074 Request ID: 6178badc3803250014325169 Consumer Name: EDWARD HASBROUCK

Account/Line Details

Retail Transaction Date: 2021-07-21 Retail Credit Class: A Customer Account Number: 337394871 Customer Plan: 2 Customer Phone Number: 4158240214 Retail Transaction DateTime: 2021-07-21 13:42:00 Retail Phone Number: 4158240214

SIVR Interaction Date: 2021-07-21 13:42:00 systemId: 104074 taskName: Retail Un-carrier Experience Customer Survey Dashboard

Source System ID: 102513 Request Id: 6178badc3803250014325169 Consumer Name: EDWARD JOHN HASBROUCK

Account/Line Detail

BAN: 337394871 Line of Service Identifier: 613178125 Primary Line of Service: N Line Of Service Status: C Line Of Service Status Date: 2008-09-26 00:00:00.000000 Date of Birth: 1-1960 Subscriber First Name: EDWARD Subscriber Last Name: HASBROUCK User Address Line 1: 1130 TREAT AVE User Address City: SAN FRANCISCO User Address State: CA **User Address Zip:** 94110-4124 First Name: EDWARD Last Name: HASBROUCK Billing Address Line 1: 1130 TREAT AVE Billing City: SAN FRANCISCO Billing State: CA Billing Zip: 94110-4124 Billing Phone Number: 4158248562 **Other Phone Number:** Account Subtype Code: R

Account Type Code: I Billing Account Status: Opened Billing Account Status Date: 2008-06-02 00:00:00.000000 Billing Cycle Frequency: MONTHLY Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 Total Adjustment Amount: 35. Discount Reason Description: Activation Fee ADJ MSISDN: 4156700793 SIM Card Number(s): **********5085 RATE_PLAN_DESC: Enhanced Voicemail

BAN: 337394871 Line of Service Identifier: 745641797 Primary Line of Service: N Line Of Service Status: A Line Of Service Status Date: 2018-08-28 00:00:00.000000 Date of Birth: 1-1960 Subscriber First Name: EDWARD Subscriber Last Name: HASBROUCK User Address Line 1: 1130 TREAT AVE User Address City: SAN FRANCISCO User Address State: CA **User Address Zip:** 94110-4124 First Name: EDWARD Last Name: HASBROUCK Billing Address Line 1: 1130 TREAT AVE Billing City: SAN FRANCISCO Billing State: CA Billing Zip: 94110-4124 Billing Phone Number: 4158248562

Other Phone Number: Account Subtype Code: R Account Type Code: | Billing Account Status: Opened Billing Account Status Date: 2008-06-02 00:00:00.000000 Billing Cycle Frequency: MONTHLY Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 Total Adjustment Amount: 1935. Discount Reason Description: Mobile Internet Discount Total Payments: 1000. Make: Gemini Model: PDA WiFi Mobile Operating System Name: Linux IMEI(s): *********1057 **MSISDN**: 4153596309 SIM Card Number(s): **********9527 RATE_PLAN_DESC: Mobile Internet NATL ROAM BAN: 337394871

Line of Service Identifier: 613178126 Primary Line of Service: N Line Of Service Status: C Line Of Service Status Date: 2016-01-18 00:00:00.000000 Date of Birth: 1-1960 Subscriber First Name: HENRY Subscriber Last Name: RADETSKY User Address Line 1: 1130 TREAT AVE User Address City: SAN FRANCISCO User Address State: CA User Address Zip: 94110-4124

First Name: HENRY Last Name: HASBROUCK Billing Address Line 1: 1130 TREAT AVE Billing City: SAN FRANCISCO Billing State: CA Billing Zip: 94110-4124 Billing Phone Number: 4158248562 **Other Phone Number:** Account Subtype Code: R Account Type Code: | Billing Account Status: Opened Billing Account Status Date: 2008-06-02 00:00:00.000000 Billing Cycle Frequency: MONTHLY Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 Make: Emporia Telecom GmbH & Co KG Model: VF4 Mobile Operating System Name: Unknown IMEI(s): ********7473 MSISDN: 4156909024 SIM Card Number(s): *********5629 RATE_PLAN_DESC: Dom CANMEX Access LD Toll BAN: 337394871 Line of Service Identifier: 613178124 **Primary Line of Service**: Y Line Of Service Status: A Line Of Service Status Date: 2008-06-02 00:00:00.000000

Date of Birth: 1-1960

Subscriber First Name: RUTH

Subscriber Last Name: RADETSKY

User Address Line 1: 1130 TREAT AVE User Address City: SAN FRANCISCO User Address State: CA **User Address Zip:** 94110-4124 First Name: RUTH Last Name: HASBROUCK Billing Address Line 1: 1130 TREAT AVE Billing City: SAN FRANCISCO Billing State: CA Billing Zip: 94110-4124 Billing Phone Number: 4158248562 **Other Phone Number:** Account Subtype Code: R Account Type Code: | Billing Account Status: Opened Billing Account Status Date: 2008-06-02 00:00:00.000000 **Billing Cycle Frequency: MONTHLY** Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 Total Payments: 25.00 Make: Motorola Model: XT1955-5 Mobile Operating System Name: Android IMEI(s): *********2162 **MSISDN**: 4155334164 SIM Card Number(s): ***********4693 RATE_PLAN_DESC: Free 60 Day 20GB SMHS Actv

BAN: 337394871

Date of Birth: 1-1960

Billing Account Status: Opened

Billing Account Status Date: 2008-06-02 00:00:00.000000 Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 Total Payments: 6000. RATE_PLAN_DESC: Unlimited WC Provision

BAN: 337394871 Line of Service Identifier: 613178127 **Primary Line of Service**: Y Line Of Service Status: A Line Of Service Status Date: 2016-01-18 00:00:00.000000 Date of Birth: 1-1960 Subscriber First Name: EDWARD Subscriber Last Name: HASBROUCK User Address Line 1: 1130 TREAT AVE User Address City: SAN FRANCISCO User Address State: CA **User Address Zip:** 94110-4124 First Name: EDWARD Last Name: HASBROUCK Billing Address Line 1: 1130 TREAT AVE Billing City: SAN FRANCISCO Billing State: CA Billing Zip: 94110-4124 Billing Phone Number: 4158248562 **Other Phone Number:** Account Subtype Code: R Account Type Code: | Billing Account Status: Opened Billing Account Status Date: 2008-06-02 00:00:00.000000 Billing Cycle Frequency: MONTHLY

Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 Total Charge Amount: 25.00 Total Payments: 105.87 Make: Motorola Model: XT1063 Mobile Operating System Name: 1024 IMEI(s): ********7615 MSISDN: 4158240214 SIM Card Number(s): ********5440 RATE_PLAN_DESC: Family myFaves 700 In-store Equipment Sale Amount: .00 In-store Equipment Sale Date: 2021-07-21 13:42:36.000000

BAN: 337394871 Date of Birth: 1-1960 Billing Account Status: Opened Billing Account Status Date: 2008-06-02 00:00:00.000000 Billing Period Start Date: 2016-10-14 00:00:00.000000 Billing Period End Date: 2016-11-13 00:00:00.000000 RATE_PLAN_DESC: Enhanced Voicemail systemId: 102513 taskName: IDW_FADS